

## Careers Information

<b>Job title:</b>	<b>Ambulance care assistant</b> <b>Patient transport service driver, Ambulance staff</b>
<b>Entry requirements</b>	<p>You'll need to:</p> <ul style="list-style-type: none"><li>•Have a full, manual driving licence that covers the right vehicles for your local ambulance service</li><li>•Be an experienced driver</li><li>•Be able to read maps and know your area</li></ul> <p>Some ambulance services may want you to have:</p> <ul style="list-style-type: none"><li>•4 GCSEs in English maths and a science at grades 9 to 4 (A* to C) or equivalent</li><li>•Work experience with older people or people with disabilities</li></ul> <p>Health Careers has more information about a career as an ambulance care assistant.</p>
<b>Skills required</b>	<p>You'll need:</p> <ul style="list-style-type: none"><li>•Excellent driving skills</li><li>•Timekeeping and organisational skills</li><li>•Excellent communication skills</li><li>•The ability to reassure anxious or worried patients</li></ul>
<b>What you'll do</b>	<p>You'll drive patients to and from their hospital appointments. Your day-to-day tasks could include:</p> <ul style="list-style-type: none"><li>•Helping patients out of their home and into the ambulance (it may involve lifting)</li><li>•Helping patients settle back home after their appointments</li><li>•Using a radio to keep in touch with the ambulance control room</li><li>•Checking and maintaining the ambulance and its equipment</li><li>•Keeping accurate records of journeys</li></ul> <p>You may deal with elderly people, people with a physical disability or mental health problem. You may also transport people who are seriously ill with specific medical needs.</p>
<b>Working hours, patterns and environment</b>	<p>You'll usually work 37.5 hours a week in shifts. Shifts include evenings, weekends and bank holidays.</p>

You may work alone or in a 2-person team, in a car or in an adapted ambulance. You'll spend a lot of time driving in one area.

The work can be physically and emotionally demanding.

You'll wear a uniform and protective clothing.

There is also the opportunity to explore relevant Apprenticeships in this field.

### **Career path and progression**

With experience, you could become a team leader or supervisor. You could also become an emergency care assistant or apply to be a student paramedic.

You could also move into personnel, training, health and safety, or operations management.

### **Relevant courses include:**

GCSE Maths, English and Science:

Southend Adult Community College.

ACL Essex County Council.

South Essex College

CHELMSFORD COLLEGE.

HAVERING COLLEGE OF FURTHER AND HIGHER EDUCATION.

Barking & Dagenham College.

You may be interested in:

- Paramedic
- Community transport operations manager
- Critical care technologist
- Emergency care assistant
- Emergency medical dispatcher