

Hospitality



Hospitality is a dynamic industry with a vast array of jobs and opportunities. Its work that can take you across the world and there are a great opportunities for progression into management roles.

What are apprenticeships?

An apprenticeship is a structured training programme, specific to your business needs, enabling your organisation to train and develop the knowledge and experience of its workforce.

It is a mixture of 'on and off-the-job' training enabling your staff to gain qualifications relevant to their chosen occupation.

Why would I take on an apprentice?

- To enable you to train a staff member to do things your way, at a salary that discounts the cost of training and supervision
- To gain a staff member who is keen and enthusiastic
- For reassurance that your employee is working full-time and studying to gain skills to help your business

Who are they for?

Apprenticeships are available to both new and existing members of staff. A range of apprenticeship frameworks are suitable for staff in a variety of roles within different environments in Intermediate, Advanced and Higher frameworks.

What we do for you?

- Help you prepare a job description
- Advertise on your behalf, at no cost
- Help you shortlist applicants
- **You interview and you decide!**

Study Options

Intermediate

Apprentices will come to College one day per week for taught lessons, exams and independent study sessions. In addition, they will be supported by a Personal Tutor who will work with you to support your apprentice to achieve their qualifications.



The hospitality trade is one of the biggest employment sectors, and needs **855,000** new staff by 2017 to replace those leaving the industry.

Work in hospitality is incredibly broad, and can cover hotels, restaurants, bars, pubs, clubs. Hospitality is all about customer service, whether this is making sure food is served on time or that a hotel room is ready to use.

All framework includes:

- Level 2 NVQ Diploma in Hospitality Services
- Level 2 Certificate in Hospitality and Catering Principles (Hospitality Services)
- Level 1 Maths
- Level 1 English

What jobs can they do?

- Hospitality Services Assistant
- Waiter/Silver Service Waiter
- Bar/Cellar Person
- Housekeeper
- Room Attendant
- Receptionist

What's the right level?

- If you already have level 1 English or Maths (or GCSE grade A*-E) you will have met the requirement for your apprenticeship but you will need to study English and Maths until you have gained the qualifications at level 2 or GCSE grade A*-C or completed your apprenticeship.
- If you already have GCSE grade A*-C in maths or English (or both) you will not be required to continue with these subjects.

Course length:

The Intermediate Apprenticeship lasts for 16 months.

- Each qualification is divided into units and is spread over a set number of weeks.
- Apprentices will attend planned sessions, exams and required meetings with their Personal Tutor.
- Apprentices will be expected to attend college for 6 hours per week and meet with their Personal Tutor.

Funding:

Apprenticeships are supported by government funding and are currently available free for all aged 16 -18 and many people aged under 25.

Contact us today:

If you are interested in hiring an Apprentice or would like to find out more information on how vocational training can be good for your organisation please call **01702 445736** or email **businessinfo@southend-adult.ac.uk**